

TENNESSEE REGULATORY AUTHORITY



Pat Miller, Chairman
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460 James Robertson Parkway
Nashville, Tennessee 37243-0505

February 2, 2005

United Way of Metropolitan Nashville
Doug Fluegel, 2-1-1 Project Manager
250 Venture Circle
P.O. Box 280420
Nashville, Tennessee 37228

RE: Petition for Designation as the 2-1-1 Collaborative. (Docket No. 04-00342)

Dear Mr. Fluegel:

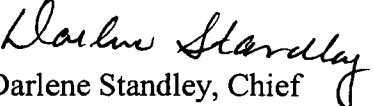
To assist the Authority in its review of The Tennessee Alliance of Information and Referral Systems ("TNAIRS") Petition to Designate TNAIRS as the 2-1-1 Collaborative in Tennessee, you are requested to provide complete details of the Line-item Budget by Location and the Proposed Expenditures for Tennessee (Appendix A) of the Petition in this Docket including:

1. The type of telecommunications equipment and estimated cost associated with each piece of equipment needed at each location. In addition, please provide the invoices, bids or proposals if available.
2. The type of headsets needed at each location and the associated cost of each.
3. A detailed breakdown, by call center, of the Resource House software including the number and rate of one-time labor hours associated with locating and documenting the resources in the outlying counties as well as the cost of migrating the existing data of the other call centers totaling the \$76,800 expenditure.
4. The number of computers that are needed and estimated cost.
5. A detailed breakdown of the \$39,424 allocated for Central Office Switching, the number of switches to be programmed and the cost of each.
6. A detailed breakdown (specifically the type of equipment, numbers and cost), by call center, of the equipment and extra telephone seat licenses for Emergency and Disaster Preparedness.
7. Invoices, bids or proposals for the monitoring systems and specs of each.
8. Please identify/explain the difference between the \$342,729 noted on Appendix A, Proposed expenditures and the \$322,749 Line-item Budget by Location.

It is requested that this information be provided no later than 2:00 p.m. on February 9, 2005 and that you reference Docket No. 04-00342 on the response. In accordance with TRA rules submit either (1) thirteen written copies of your response or (2) four written

copies and an electronic version. Should you have any questions regarding this request, please contact Patsy Fulton at (615) 741-2904, ext. 193.

Sincerely,


Darlene Standley, Chief
Utilities Division

cc: Docket File
Eddie Roberson